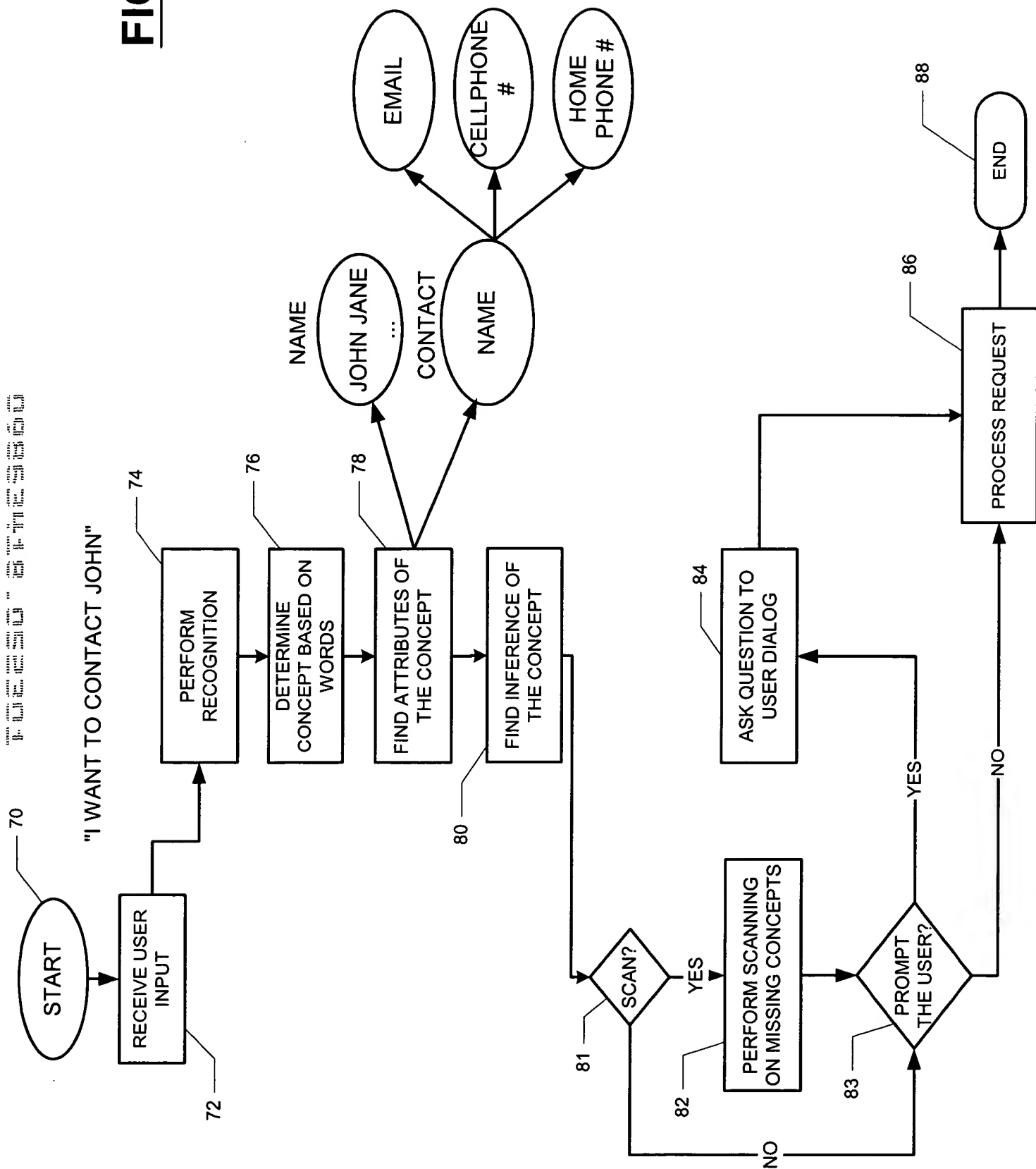
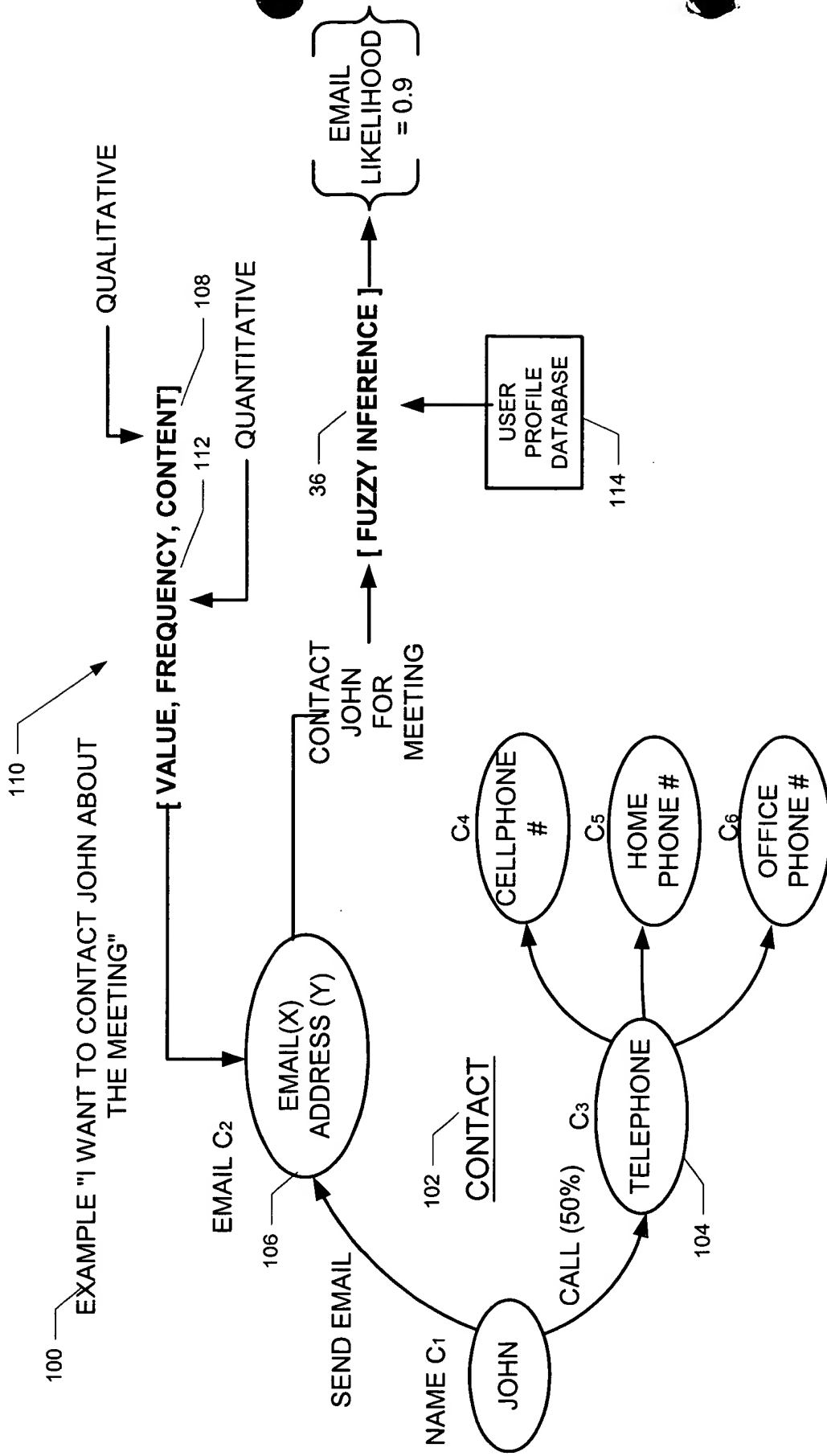


**FIG. 1**



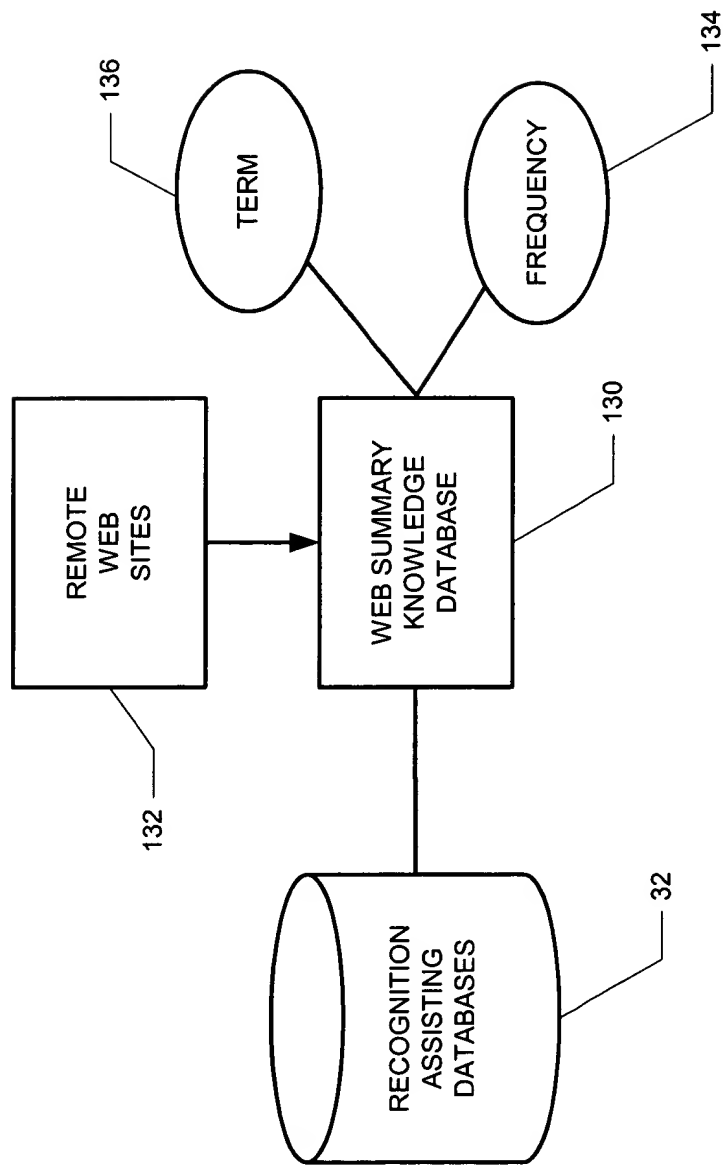
**FIG. 2**

FIG. 3 is a diagram illustrating a fuzzy inference process for contact information.

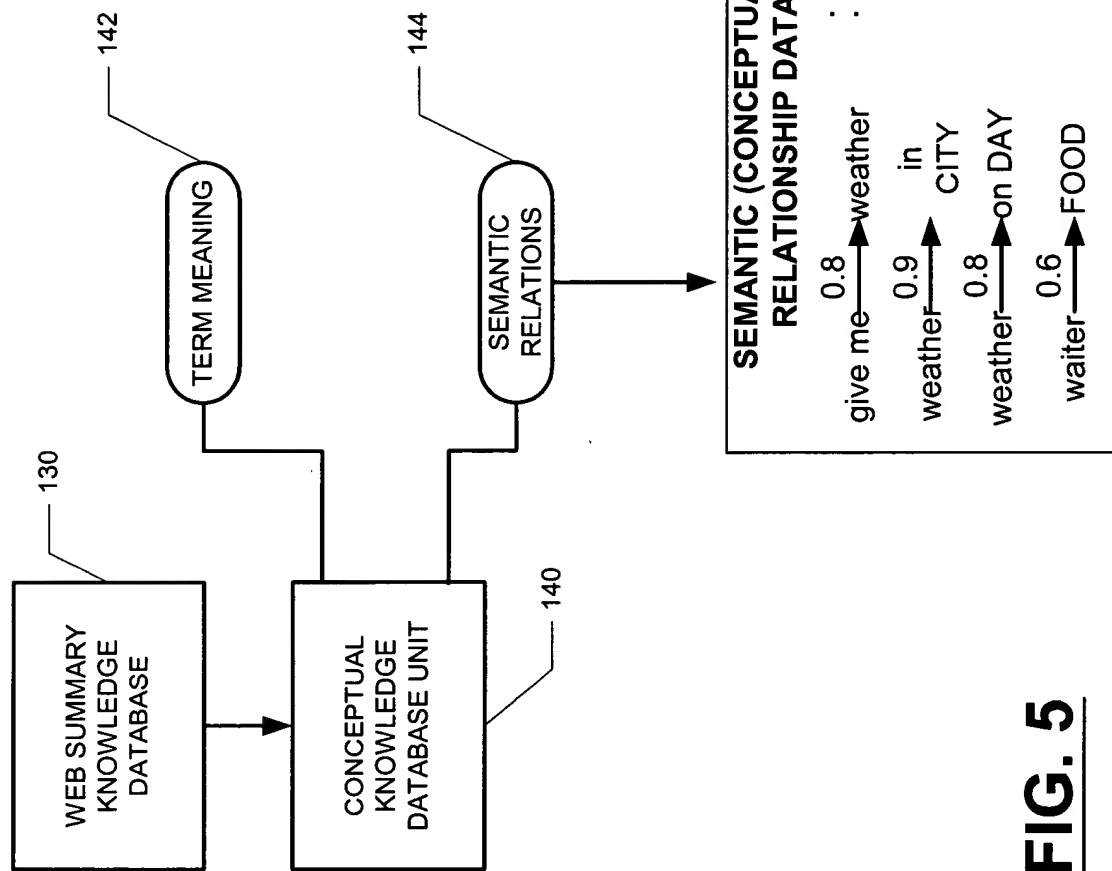


**FIG. 3**

FIG. 4 is a block diagram of a system for generating a web summary knowledge database.

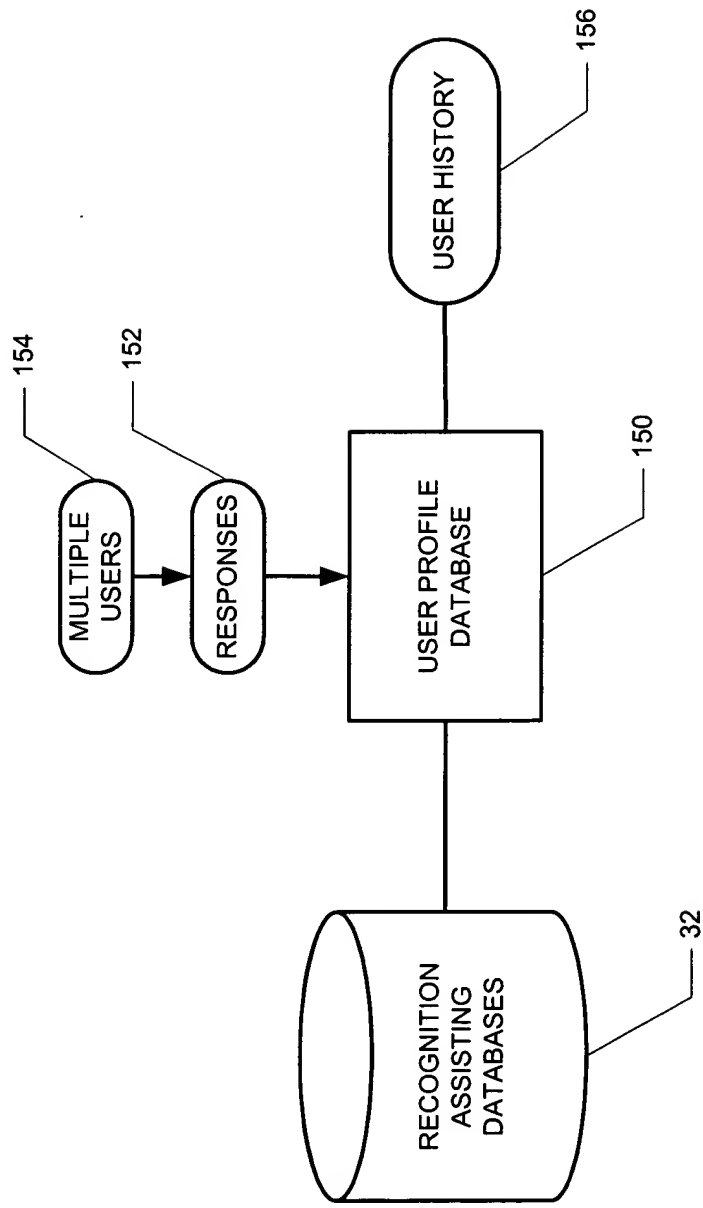


**FIG. 4**



**FIG. 5**

FIG. 6



**FIG. 6**